Supported Recorders

- DW Spectrum Server
- DW Cloud
- Blackjack Servers
- COVA NVRs
- VMAX IP G4 NVRs
- VMAX A1 G4 DVRs
- VMAX IP Plus NVRs
- VMAX A1 Plus DVRs

Summary

myDW is a health monitoring solution designed to maximize the performance of surveillance systems, offering actionable alerts and reports, event sharing and management tools that transform any system into a smart, proactive and responsive solution. myDW gives customers peace of mind that their surveillance is always working for them.

Features

- Premium health monitoring service for all DW systems in a single location
- Gain valuable data on your systems and manage them more efficiently
- Reduce IT workload with simplified system management and real-time alerts
- Seamless scalability from 1 to unlimited systems management
- Supported on any responsive web browser, on any OS, using the same single sign-on
- Centralized user management
- Streamline incident management with instant alerts, reports and assign users to address events quickly.
- Clip sharing with users inside and outside the organization for quick action on alerts
- CVV™ (Camera View Verification)
- PathFinder™ Peer-to-Peer (P2P) remote connection
- Roaming Profiles
- Cybersecurity with multi-factor authentication
- Hardware inventory and HDD health reports and monitoring
- Verify critical functions with 24/7 enterprise system health management
- Admin management, storage retention and video quality settings
- System recording and camera status
- Advanced, fully user-customizable system reports

Licenses and Part Numbers

One-year subscription:

Part Number	Description
DWS-myDW12M1C	1-channel subscription, 12 months
DWS-myDW12M4C	4-channel subscription, 12 months
DWS-myDW12M8C	8-channel subscription, 12 months
DWS-myDW12M16C	16-channel subscription, 12 months
DWS-myDW12M24C	24-channel subscription, 12 months
DWS-myDW12M48C	48-channel subscription, 12 months

Three-year subscription:

Part Number	Description
DWS-myDW36M1C	1-channel subscription, 36 months
DWS-myDW36M4C	4-channel subscription, 36 months
DWS-myDW36M8C	8-channel subscription, 36 months
DWS-myDW36M16C	16-channel subscription, 36 months
DWS-myDW36M24C	24-channel subscription, 36 months
DWS-myDW36M48C	48-channel subscription, 36 months

Five-year subscription:

Part Number	Description
DWS-myDW60M1C	1-channel subscription, 60 months
DWS-myDW60M4C	4-channel subscription, 60 months
DWS-myDW60M8C	8-channel subscription, 60 months
DWS-myDW60M16C	16-channel subscription, 60 months
DWS-myDW60M24C	24-channel subscription, 60 months
DWS-myDW60M48C	48-channel subscription, 60 months

How to Get Started?

- ✅ Scan the QR code.
- ✅ Sign up for a myDW account.
- ✅ Ensure your system is running the latest firmware.
- ✅ Register your system by adding the myDW organization ID in the settings.

Built for Users.™

866.446.3595

sales@digital-watchdog.com

www.digital-watchdog.com